

## Haringey's Corporate Plan 2013/14 – 2014/15

This is a summary version of Haringey's Corporate Plan which defines the Council's priorities for the next two years.

### ***Our vision: One Borough, One Future***

#### ***Principles underpinning all our priorities***

**A one borough focus** – serving all residents in the borough with high quality services

**Investing in prevention and early help** – improving the life chances of residents and reducing costs

**Promoting equality** – tackling the barriers facing the most disadvantaged, enabling them to achieve their potential

**Empowering communities** - enabling people to do more for themselves

**Working in partnership** - leading local partnership so that we achieve more, together

<b><i>The outcomes we are seeking</i></b>	<b><i>Priorities</i></b>
<b>Outstanding for all:</b> Enabling all Haringey children to thrive	1. Work with schools, early years and post 16 providers, to deliver high quality education for all Haringey children and young people 2. Enable every child and young person to thrive and achieve their potential
<b>Safety and wellbeing for all:</b> A place where everyone feels safe and has a good quality of life	3. Make Haringey one of the safest boroughs in London 4. Safeguard adults and children from abuse and neglect wherever possible, and deal with it appropriately and effectively if it does occur 5. Provide a cleaner, greener environment and safer streets 6. Reduce health inequalities and improve wellbeing for all
<b>Opportunities for all:</b> A successful place for everyone	7. Drive economic growth in which everyone can participate 8. Deliver regeneration at priority locations across the Borough 9. Ensure that everyone has a decent place to live
<b>A better Council:</b> Delivering responsive, high quality services and encouraging residents who are able to help themselves to do so	10. Ensure the whole Council works in a customer focussed way 11. Get the basics right for everyone 12. Strive for excellent value for money

#### ***Our corporate programmes***

**Haringey 54,000** – delivering our vision of Haringey being a place where children and young people are known to thrive and achieve.

**Tottenham Regeneration** – delivering regeneration to four key areas: Northumberland Park, Tottenham Hale, Tottenham Green and Seven Sisters, and Tottenham High Road.

**Customer Service Transformation** – substantially increasing customer satisfaction through improved quality of service (including offering high quality web access and a more personalised service).

**Corporate Infrastructure Programme** – ensuring that services which support the frontline are effective and efficient, delivering the 'Improving Haringey' initiative for '*getting the basics right, value for money and managing well*'.